



# COVID-19 Offering to Valued Clients

*Protecting People and Businesses*

April 2020

WSP as an industry leader, provides the full spectrum of emergency and disaster preparedness, response, recovery and logistics services to clients by leveraging our 50,000 employees world-wide. The purpose of this document is to offer COVID-19 response services in support of your critical business objectives.

**We are here to help.**



**Prepare**

**Respond**

**Recover**

# WSP Stands Ready and Willing to Assist You Through the COVID-19 Pandemic



## WSP SERVICES

- ✓ **COVID-19 Environmental Testing, Decontamination & Disinfection**
- ✓ **Employer Planning Documents**
- ✓ **Employer Communications**
- ✓ **Regulatory Compliance**
- ✓ **Emergency Infrastructure & Buildings Systems Engineering**

### Distribution Centers

### Offices and Control Rooms

### Transportation Systems

### Energy Facilities

### Manufacturing Facilities

## EMPLOYER REQUIREMENTS

**OSHA** – certain COVID-19 workplace infections are OSHA recordable incidents.

**OSHA** – employers must furnish to each worker “employment and a place of employment, which are free from recognized hazards that are causing or are likely to cause death or serious physical harm.”

**CDC** – proper staff training and protection including proper selection and use of personal protective equipment (PPE), compliance with OSHA bloodborne pathogen and regulated waste/PPE disposal standards.

## Meeting the Challenge

WSP is focused on supporting our clients to control the spread of COVID-19, maintain business continuity and ensure the health and safety of our communities, employees, colleagues, friends and families. Our priority, like yours, is to keep everyone safe. We know that you are facing significant challenges and we are committed to combining our high-quality technical capabilities with our deep sector expertise to help you prepare, respond and recover.

As you know, WSP is one of the world's largest consulting and engineering firms with over 50,000 professionals. WSP has assembled a task force to specifically respond to the crisis and are offering specialty services to our best clients on a priority basis.

## Locally Present - Everywhere

With 20,000 employees in more than 400 offices throughout North America, WSP has a logistics network that can support nearly any crisis response. We have similar penetration in other parts of the globe including Europe, Asia, Australia and Latin America. For example, our North American environmental team includes over 2,000 environmental professionals with more than 1,000 having OSHA Hazardous Waste Operations and Emergency Response or equivalent training (HAZWOPER 29 CFR 1910.120). We also have over 200 environmental health and safety experts—including certified industrial hygienists (CIHs), certified safety professionals (CSPs), certified professional environmental auditors (CPEAs), human health risk assessors, community relations specialists and experts in emergency preparedness planning and response. Additionally we have over 2,000 building systems engineers including experts in adaptive reuse and conversion condition assessments, retro-commissioning to improve system efficiency for COVID response and ultraviolet disinfection systems.

## Back to Work

Your business must continue to operate during these uncertain times. Following government guidance on proper disinfection and building ventilation system adjustments are key. WSP is offering to support your business continuity demands in ensuring your facilities are working to the level of satisfaction you, your customers and workers demand. We understand.

We currently work for government and private sector clients including the United States Postal Service (USPS) providing decontamination/disinfection services at multiple locations. We think our experience is directly applicable to your business continuity needs.



# Proven Experience

WSP has many years of experience with direct response to disasters.



*We have partnered with laboratories to provide COVID-19 surface and air testing. This service helps plan for a focused cost-effective response.*

- Is the ventilation system affected?
- Where is disinfection needed?

## Disaster Response Experience

WSP has many years of experience with direct response to disasters including infectious diseases, volcanic eruptions and typhoons in the Philippines, earthquakes in Japan and Haiti, hurricane responses with Katrina, Sandy, Maria, Michael, Dorian, and many more. We supported the response to the 9-11 World Trade Center and anthrax attacks in New York City and provided design engineering for the new Freedom Tower.

Now we are providing specialty COVID-19 response services to government and private sector clients. We've been working for the USPS as an emergency response provider for 15 years. We think our work for the USPS is relevant and applicable and we've highlighted a few projects below.

## COVID-19 Decontamination/Disinfection Experience

### Westchester NY - Processing and Distribution Center

Two USPS employees tested positive on a Friday – WSP mobilized Saturday morning and performed a disinfection sweep by midnight Sunday allowing the facility to reopen immediately. Disinfection of the three-floor, 1,000,000 square-foot building (offices, cubicals, conference rooms, restrooms and sorting floors) was performed per USPS requirements and inspected by a WSP Certified Industrial Hygienist (CIH) to ensure that the specified procedures were followed. A final report documenting activities and waste disposal was prepared.

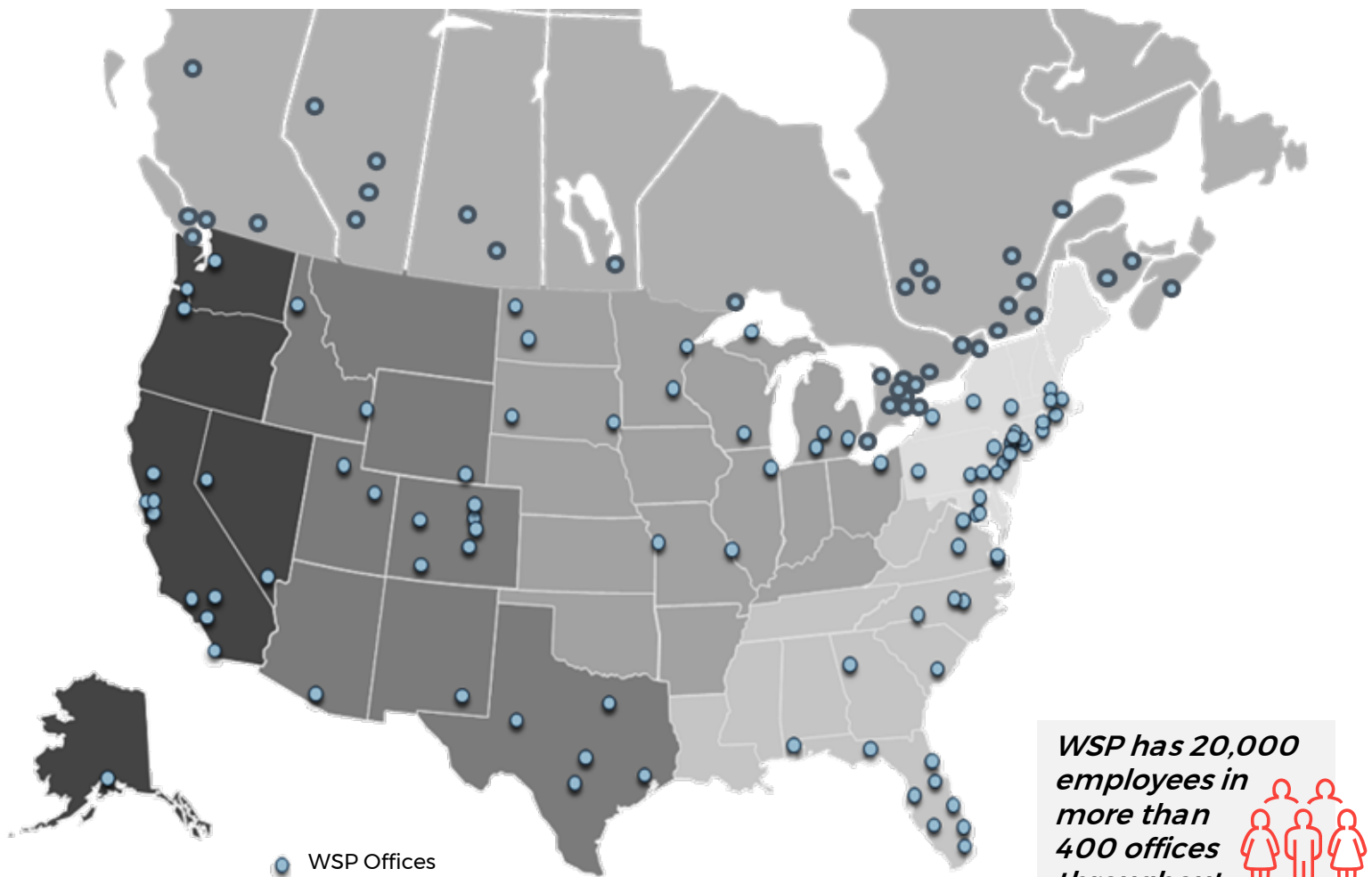
### Seattle WA - Network Distribution Center

WSP mobilized on a Saturday within three hours of a request for disinfection. Our health and safety staff conducted a site survey, determined a cleaning work flow process with exclusion, contamination reduction, and decontamination areas, prescribed appropriate PPE and managed all activities. Work was certified complete in accordance with USPS guidance and a report was issued. The facility reopened on time.

### White Plains NY - Carrier Annex

A USPS employee tested positive on a Tuesday afternoon. WSP mobilized resources including health and safety supervisors and a crew of 15 trained disinfection technicians and began cleaning that evening. Disinfection was performed in the main work room floor, and selected offices, locker rooms and restrooms, lobbies and service areas. USPS operations resumed at 3:00 AM the next day.





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